



Safety Services Survey Results Summary Report

Introduction:

Over the last 25 years, the City of Marysville (Marysville) has seen unprecedented growth. The 1980 population of Marysville of 7,414 citizens has grown to approximately 18,941 citizens today, a 155% increase. The actual land size of Marysville has also increased since 1980 from 4.05 square miles to 16.22 square miles today, a 300% increase.

With this growth has come increased need for services and resources. Specifically, the Marysville Fire Division (MFD), the Marysville Police Division (MPD) and the Municipal Court have seen an upsurge in demand for services across the board. At the same time, significant deficiencies have been identified in facilities, resources and staffing for MFD, MPD and the Municipal court.

In focusing on this need, the citizens of the City of Marysville were invited to review assessments and recommendation contained in two reports:

- *Safety Service Infrastructure Assessment Report (5 pages- date January 2009)*
- *Consultant Results, Facility Options and Cost Estimates (7 pages – dated February 2009)*

Additionally, citizens were invited to complete a web-based survey accessible through the City of Marysville website. This system of review/survey was designed to both provide important information to the citizens while also gauging feedback on that information.

The survey was advertised on our local Cable Information Channel (CIC), our website (with direct link), and in the local news media. The survey remained open for two weeks from February 19 to March 5th. 235 responses were received with the following results.

Survey Results:

1. Importance of and Satisfaction with Services:

Responders to the survey generally agreed that police and fire services are important to the community, with over 95% of the responses indicating the services are Extremely Important or Very Important.

Additionally, current services provided by police and fire are well regarded. Police services are rated as Outstanding or Excellent in over 60% of the responses with approximately 90% of the responders indicating it was important to have a police presence in their neighborhoods. Fire (including EMS) services are rated as Outstanding or Excellent in over 71% of the responses.

<i>Police services, including: law enforcement, crime prevention, drug enforcement, emergency response and educational services are:</i>				
Extremely Important	Very Important	No Opinion	Some Importance	Not Important
65.2%	31.3%	.4%	2.1%	0.9%
152	73	1	5	2
<i>Emergency Medical Services, Including Ambulance Services and first responder services are:</i>				
Extremely Important	Very Important	No Opinion	Some Importance	Not Important
76.2%	20.2%	0.9%	2.2%	0.4%
170	45	2	5	1

<i>General fire services, including: fire fighting, fire prevention, fire inspection, arson investigation and educational services are:</i>				
Extremely Important	Very Important	No Opinion	Some Importance	Not Important
66.4%	29.1%	0.9%	3.1%	0.4%
148	65	2	7	1

<i>Rate overall police services:</i>				
Outstanding	Excellent	Satisfactory	Marginal	Unsatisfactory
15.1%	45.7%	32.3%	5.2%	1.7%
35	106	75	12	4

<i>Rate overall EMS services:</i>				
Outstanding	Excellent	Satisfactory	Marginal	Unsatisfactory
24.4%	46.6%	25.3%	1.8%	1.8%
54	103	56	4	4

<i>Rate overall fire services:</i>				
Outstanding	Excellent	Satisfactory	Marginal	Unsatisfactory
21.6%	49.5%	23.9%	3.6%	1.4%
48	110	53	8	3

2. Current deficiencies in police, fire and court facilities and resources:

The survey results recognize that many responders were unaware of the deficiencies in our police, fire and court facilities and resources. However, when presented with the deficiencies, responders were concerned.

Over 66% of the responders were concerned about the square footage available in the police facilities and over 73% of the responders were concerned over the lack of secure prisoner entrances and holding facilities. 77% of the responders were concerned about the lack of basic screening and physical security to ensure the safety of citizens, jurors and court employees. And over 71% of the responders were concerned with the inability to segregate witnesses for opposing parties.

Concerns were also strong regarding fire facilities. 77.5% of responders were concerned there is only one fire station for Marysville's 16.5 miles and 80.5% of responders were concerned regarding the length of the response time. 82.9% of the responders were concerned regarding the potential delay due to railroad operations.

Over 70% of all responders strongly or somewhat agreed that the facilities for police, court and fire are inadequate.

<i>Police facilities are inadequate:</i>				
Strongly Agree	Some What Agree	Don't know	Some What Disagree	Strongly Disagree
51.5%	24.9%	10.7%	8.2%	4.7%
120	58	25	19	11

<i>Municipal Court facilities are inadequate:</i>				
Strongly Agree	Some What Agree	Don't know	Some What Disagree	Strongly Disagree
44.2%	29.0%	16.0%	6.1%	4.8%
102	67	37	14	11

<i>Fire facilities are inadequate:</i>				
Strongly Agree	Some What Agree	Don't know	Some What Disagree	Strongly Disagree
46.6%	29.1%	13.0%	6.7%	4.5%
104	65	29	15	10






3. Financial support for police, fire and court services:


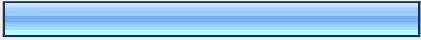
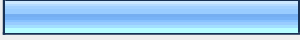


Survey results indicate that over 80% of the responders believe law enforcement, fire and EMS services are vital government services and would support efforts to ensure adequate funding. This number drops slightly, to 74.2%, when asked if they would be willing to provide additional financial support for these services. Those responding favorably to providing additional financial support also favored the use of income tax for raising increased funding.

Willing to provide additional financial support for these services?	
Yes	No
74.2%	25.8%
164	57

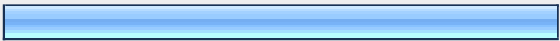
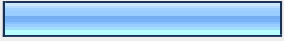



Preferred Option for increased funding?	
Property Tax	Income Tax
40.5%	59.5%
66	97

Citizen Views Regarding Safety Services

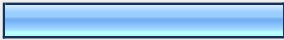
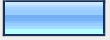
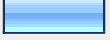

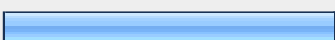
1. Overall, I consider general police services, including: law enforcement; crime prevention; drug enforcement; emergency response; and educational services as:			
		Response Percent	Response Count
Extremely Important		65.2%	152
Very Important		31.3%	73
No Opinion		0.4%	1
Some Importance		2.1%	5
Not Important		0.9%	2
<i>answered question</i>			233
<i>skipped question</i>			2

2. I would rate the overall police services of Marysville as:			
		Response Percent	Response Count
Outstanding		15.1%	35
Excellent		45.7%	106
Satisfactory		32.3%	75
Marginal		5.2%	12
Unsatisfactory		1.7%	4
<i>answered question</i>			232
<i>skipped question</i>			3





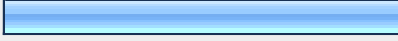
3. How would you respond to the statement, “I believe it is important for the Marysville Police Division to have a regular presence in my neighborhood.”

		Response Percent	Response Count
Strongly agree		60.9%	142
Some what agree		30.5%	71
Not sure		4.3%	10
Some what disagree		3.4%	8
Strongly disagree		0.9%	2
		answered question	233
		skipped question	2


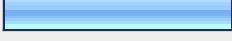
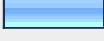


4. Are you aware that other Ohio comparable cities have over 25,000 square feet for police facilities and that the City of Marysville has 3,500 square feet?

		Response Percent	Response Count
I knew and it concerns me		30.6%	70
I knew, but doesn't concern me		10.9%	25
No Opinion		10.9%	25
I didn't know, but doesn't concern me		11.4%	26
I didn't know and this concerns me.		36.2%	83
		answered question	229
		skipped question	6

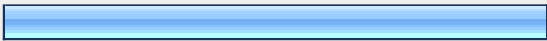
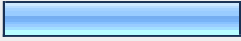



5. Are you aware that other Ohio comparable cities have secure prisoner entrances and temporary holding facilities for prisoners and that the City of Marysville Police Division does not?

		Response Percent	Response Count
I knew and it concerns me		30.2%	70
I knew, but doesn't concern me		9.1%	21
No Opinion		6.5%	15
I didn't know, but doesn't concern me		10.8%	25
I didn't know and this concerns me.		43.5%	101
		<i>answered question</i>	232
		<i>skipped question</i>	3

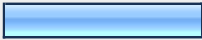
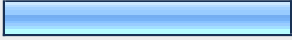
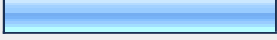


6. How would you respond to the statement, "The current Marysville Police facilities are inadequate:"

		Response Percent	Response Count
Strongly agree		51.5%	120
Some what agree		24.9%	58
Don't know		10.7%	25
Some what disagree		8.2%	19
Strongly disagree		4.7%	11
		<i>answered question</i>	233
		<i>skipped question</i>	2

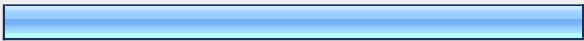
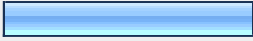



7. How would you respond to the statement, “I believe law enforcement services are vital government services and I would support efforts to ensure the City of Marysville adequately funds law enforcement:”

		Response Percent	Response Count
Strongly agree		59.8%	137
Some what agree		25.8%	59
Don't know		5.2%	12
Some what disagree		6.6%	15
Strongly disagree		2.6%	6
		answered question	229
		skipped question	6

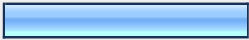



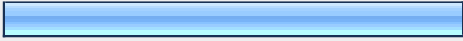
8. How would you respond to the statement, “I believe it is important for the Marysville Police Division and the Municipal Court to be located in the same facility: ”




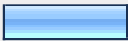
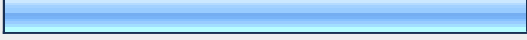
		Response Percent	Response Count
Strongly agree		21.6%	50
Some what agree		31.5%	73
Don't know		29.7%	69
Some what disagree		11.6%	27
Strongly disagree		5.6%	13
		answered question	232
		skipped question	3

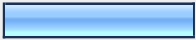


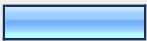
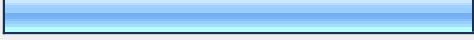
9. How would you respond to the statement, “I believe it is important for the Municipal Court to provide adequate security for the citizens and court employees in accordance with Ohio Supreme Court standards:”

		Response Percent	Response Count
Strongly agree		64.0%	146
Some what agree		27.2%	62
Don't know		4.8%	11
Some what disagree		3.1%	7
Strongly disagree		0.9%	2
		answered question	228
		skipped question	7

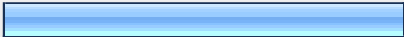
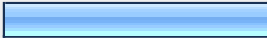
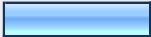


10. Are you aware that the Municipal Court lacks basic screening and physical security to ensure the safety of citizens, jurors, and court employees in the court room?

		Response Percent	Response Count
I knew and it concerns me		26.6%	61
I knew, but doesn't concern me		7.0%	16
No Opinion		7.0%	16
I didn't know, but doesn't concern me		8.7%	20
I didn't know and this concerns me.		50.7%	116
		answered question	229
		skipped question	6






11. Are you aware that the Municipal Court's current holding cell for prisoners does not meet minimum security standards?			Response Percent	Response Count
I knew and it concerns me			15.6%	35
I knew, but doesn't concern me			7.6%	17
No Opinion			5.8%	13
I didn't know, but doesn't concern me			13.3%	30
I didn't know and this concerns me.			57.8%	130
		answered question		225
		skipped question		10

12. Are you aware that the Municipal Court facility lacks sufficient space to segregate witnesses for opposing parties?			Response Percent	Response Count
I knew and it concerns me			20.9%	48
I knew, but doesn't concern me			6.1%	14
No Opinion			6.1%	14
I didn't know, but doesn't concern me			15.2%	35
I didn't know and this concerns me.			51.7%	119
		answered question		230
		skipped question		5

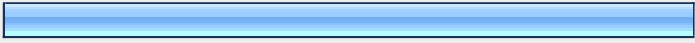
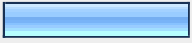



13. How would you respond to the statement, “The current Municipal Court facilities are inadequate:”

		Response Percent	Response Count
Strongly agree		44.2%	102
Some what agree		29.0%	67
Don't know		16.0%	37
Some what disagree		6.1%	14
Strongly disagree		4.8%	11
		answered question	231
		skipped question	4

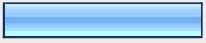
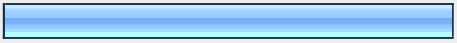
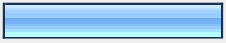


14. Overall, I consider general fire services, including: fire fighting; fire prevention; fire inspection; arson investigation; and educational services as:

		Response Percent	Response Count
Extremely Important		66.4%	148
Very Important		29.1%	65
No Opinion		0.9%	2
Some Importance		3.1%	7
Not Important		0.4%	1
		answered question	223
		skipped question	12



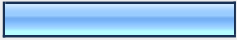


15. Overall, I consider Emergency Medical Services (EMS), including ambulance services; and first responder services as:

		Response Percent	Response Count
Extremely Important		76.2%	170
Very Important		20.2%	45
No Opinion		0.9%	2
Some Importance		2.2%	5
Not Important		0.4%	1
		<i>answered question</i>	223
		<i>skipped question</i>	12

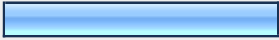




16. I would rate the overall fire services of Marysville as:

		Response Percent	Response Count
Outstanding		21.6%	48
Excellent		49.5%	110
Satisfactory		23.9%	53
Marginal		3.6%	8
Unsatisfactory		1.4%	3
		<i>answered question</i>	222
		<i>skipped question</i>	13





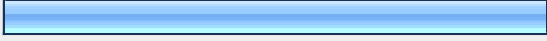
17. I would rate the overall Emergency Medical Services (EMS) of Marysville as:

		Response Percent	Response Count
Outstanding		24.4%	54
Excellent		46.6%	103
Satisfactory		25.3%	56
Marginal		1.8%	4
Unsatisfactory		1.8%	4
		answered question	221
		skipped question	14

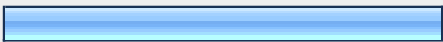




18. Are you aware that comparable cities have one fire station for each 4.1 square miles and that the City of Marysville has one fire station for 16.5 square miles?

		Response Percent	Response Count
I knew and it concerns me		30.0%	67
I knew, but doesn't concern me		9.9%	22
No Opinion		3.1%	7
I didn't know, but doesn't concern me		9.4%	21
I didn't know and this concerns me.		47.5%	106
		answered question	223
		skipped question	12



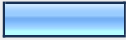


19. Are you aware that national standards call for Fire/EMS to arrive at the scene within 5 minutes and the Marysville Fire Department has an average response time of 6.5 minutes?

		Response Percent	Response Count
I knew and it concerns me		20.5%	45
I knew, but doesn't concern me		5.0%	11
No Opinion		3.6%	8
I didn't know, but doesn't concern me		10.9%	24
I didn't know and this concerns me.		60.0%	132
		<i>answered question</i>	220
		<i>skipped question</i>	15

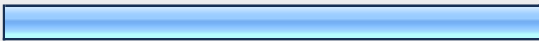
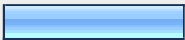



20. Are you aware that due to the railroad operations through the City of Marysville, fire and EMS responses to citizens in the northern and eastern portions of the City could be delayed by up to 10 minutes?

		Response Percent	Response Count
I knew and it concerns me		48.4%	108
I knew, but doesn't concern me		6.7%	15
No Opinion		4.9%	11
I didn't know, but doesn't concern me		5.4%	12
I didn't know and this concerns me.		34.5%	77
		<i>answered question</i>	223
		<i>skipped question</i>	12


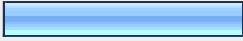



21. How would you respond to the statement, “The current Marysville Fire facilities are inadequate:”

		Response Percent	Response Count
Strongly agree		46.6%	104
Some what agree		29.1%	65
Not sure		13.0%	29
Some what disagree		6.7%	15
Strongly disagree		4.5%	10
		<i>answered question</i>	223
		<i>skipped question</i>	12

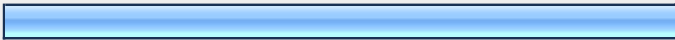
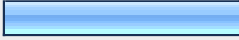
22. How would you respond to the statement, “If fire and EMS response times would be greatly improved by building a second station to the north, then I am in favor of this:”

		Response Percent	Response Count
Strongly agree		59.2%	132
Some what agree		19.7%	44
Not sure		8.1%	18
Some what disagree		4.5%	10
Strongly disagree		8.5%	19
		<i>answered question</i>	223
		<i>skipped question</i>	12

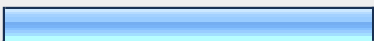
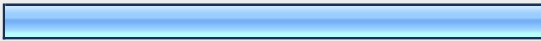
23. How would you respond to the statement, “I believe fire and EMS services are vital government services and I would support efforts to ensure the City of Marysville fire and EMS services are adequately funded:”

		Response Percent	Response Count
Strongly agree		57.7%	128
Some what agree		26.1%	58
Not sure		8.6%	19
Some what disagree		3.6%	8
Strongly disagree		4.1%	9
		answered question	222
		skipped question	13

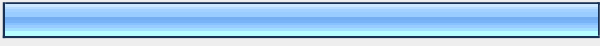
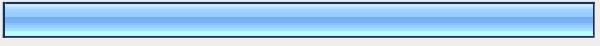
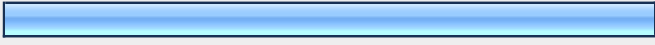
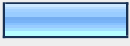
24. Based on what you know about our police, fire and court services, would you be willing to provide additional financial support for their services?

		Response Percent	Response Count
Yes		74.2%	164
No		25.8%	57
		answered question	221
		skipped question	14

25. Please select one of the following two options that are available to the City of Marysville under State regulations for potentially raising increased funding to support our police, fire and court services.

		Response Percent	Response Count
Property Tax		40.5%	66
Income Tax:		59.5%	97
		answered question	163
		skipped question	72

26. What safety service items WOULD you be willing to support?

		Response Percent	Response Count
Staffing		65.6%	147
Equipment		65.2%	146
Facilities		71.9%	161
Nothing		13.4%	30
		<i>answered question</i>	224
		<i>skipped question</i>	11